

SATISFACTION SURVEY SUMMARY

Extendicare Health Services, Inc.

Tendercare Munising

**SKILLED NURSING
FAMILY/RESIDENT:**

Survey date	Surveys distributed	Surveys returned	Response rate
April 2009	96	61	64%

Reports published June 19, 2009

Prepared by:



This CONFIDENTIAL report is entitled to protection of peer review privilege and similar privileges provided by law.
Do not copy or distribute without written permission.

Entendicare Health Service, Inc. - Tendercare Munising

Surveys returned 61

Percentage of responses **EXCELLENT**, **GOOD**, **FAIR** or **POOR** on each item on the survey. Items are ranked from the highest percent **EXCELLENT** to the lowest percent **EXCELLENT**. (May not total 100% due to rounding)

FAMILY/RESIDENT April 2009

